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# News Release

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FEMA Media Contact: 770-220-5226

## DISASTER RECOVERY CENTER OPENS IN DOUGLAS COUNTY

**ATLANTA**—A Disaster Recovery Center (DRC) operated by the state of Georgia and the Federal Emergency Management Agency (FEMA) opened today in Douglas County for those affected earlier this week by severe storms and flooding.

The Douglas County center is located at the Heritage Baptist Church, 8800 Rose Avenue in Douglasville and is open from 8 a.m. to 7 p.m. seven days a week until further notice.

Disaster Recovery Centers are also in the following locations:

The Threadmill  
5000 Austell/Powder Springs Road Suite 120  
Austell, GA

Cherokee County Parks and Recreation Department  
200 Building  
7545 Main Street  
Woodstock, GA

Lithia Springs First United Methodist Church  
3711 Temple Street  
Lithia Springs, GA

Hours are 8 a.m. to 7 p.m. seven days a week until further notice.

Flood survivors can get information about disaster assistance at the centers.

Individuals may apply for assistance online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or by calling **800-621-FEMA (3362)** or **TTY 800-462-7585**. The toll-free numbers are staffed 24 hours a day, seven days a week. Help in all languages is available.

Once registered, disaster recovery specialists at the recovery center can check an individual's case, answer questions about their claim, or review information needed to process their claim. Recovery specialists also can supply contacts for other programs that may be able to help.

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U.S. Small Business Administration (SBA) representatives will be at the disaster center to answer any questions about the SBA's low-interest disaster loan program for homeowners, renters, businesses and private non-profit organizations of all sizes. These loans are to repair or replace real estate and/or personal property damaged by the storms and flooding.

Representatives will help complete and accept SBA disaster loan applications. Anyone not able to go to a DRC should call the SBA Customer Service Center from 8 a.m. to 6 p.m., Monday through Friday, and Saturday and Sunday, 8 a.m. to 4:30 p.m., EST, toll-free at 800-659-2955 for information and assistance, or visit the SBA Web site at [www.sba.gov/services/disasterassistance](http://www.sba.gov/services/disasterassistance) or send an email to [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).

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For more information on Georgia's disaster recovery, visit [www.fema.gov](http://www.fema.gov) or [www.gema.ga.gov](http://www.gema.ga.gov) or [www.ready.ga.gov/](http://www.ready.ga.gov/) or <http://twitter.com/GeorgiaEMA> or [www.afcema.com](http://www.afcema.com)